



## Core & Main LP Privacy Notice

Core & Main LP and its subsidiaries, divisions, and affiliates (“Core & Main”) recognize the importance of protecting the privacy of the personal information you provide to us. As a result, we have prepared this Privacy Notice to let you know about the manner in which we collect, use, disclose and otherwise manage the personal information you entrust to us by engaging our services at any of our warehouses or store locations (the “Stores”), through any Core & Main websites including subsidiary, division, and affiliate websites (the “Sites”), our mobile application (the “App”), our approved marketing partners (“Marketing Partners”) or through our authorized service providers (“Service Providers”) (collectively the “Services”).

Core & Main reserves the right to change its privacy policies at its sole discretion and at any time by posting a revised Privacy Notice. By using or receiving any services provided by Core & Main, you agree to the Privacy Notice's terms and agree to the practices described below.

This Notice is written in the English language. We do not guarantee the accuracy of any translated versions of this Notice. To the extent any translated versions of this Notice conflict with the English language version, the English language version of this Notice shall control.

### Collection of Personal Information:

We may directly collect information that you provide us about you or your business when you use or receive our Services.

We may collect information that you provide us about you or your business when you:

- Purchase, order, return, exchange or request certain information about our products and services;
- Contact a sales associate or customer service desk;
- Visit or register with our Sites;
- Provide us with comments or suggestions; or
- Fill out surveys.

We may also indirectly collect information about you or your business from our Service Providers and Marketing Partners that provide us with such information as a part of their relationship with us. We may combine this with data that we already have collected about you. Such collected data could include contact details (such as email address) and previous purchase history or interests.

When you use our Sites, we may collect certain information about you or your business

automatically through our use of cookies and similar technologies as explained in detail below.

Our Sites may contain links to third-party owned or operated websites including, without limitation, social media websites. We are not responsible for the privacy practices or the content of such websites. In some cases, you may be able to make a purchase through one of these third-party websites. In these instances, you may be required to provide certain information to register or complete a transaction at such website. These third-party websites have separate privacy and data collection practices, and we have no responsibility or liability relating to them.

Core & Main's Services, including its Sites, are not targeted for use by children under the age of eighteen. Core & Main does not knowingly collect personal information from children in connection with the features of our Sites without the consent of a parent or guardian. Core & Main requests that all children who may visit the Sites not disclose or provide any personal data. Children may not access those sections of the Site that require registration. Upon notification that a child has provided us with personally identifiable information, we will delete the child's personally identifiable information from our records. If you believe we might have any information from a child, please contact us by email or phone at the address or number listed below.

#### Categories of Personal Information and Purpose for Collection:

Core & Main only collects and processes the minimum amount of personal information from you that is necessary to the purposes of our information processing activities and retains such information only if required to fulfill such purposes. Where applicable, if Core & Main intends to further process your personal information for a purpose other than that for which the personal information was initially collected, Core & Main shall, prior to such processing, provide you with any relevant information on such additional purpose, and, to the extent required by applicable law, obtain your consent for this.

#### Financial Information:

Core & Main collects and uses your financial information including credit card numbers, account information, and financial institution details, to process transactions you enter into with us (e.g., purchase of goods and services, refunds, discounts and offers).

#### Web Server Information:

We collect the IP (Internet protocol) addresses of all visitors to our Sites as well as other related information such as page requests, content viewed, browser type, device operating system, information or text entered, links or buttons clicked, and average time spent on our Sites. We use this information to monitor and improve our Sites.

#### Online Registration:

Registration is an optional service provided by some of our Sites. When you register, you may be asked for information such as your contact name, business name, address, phone number, email

address, a password, customer account number, job title, billing zip code, and business interests. This registration information may be used to help make your online shopping quicker and easier, by pre-populating certain parts of your shopping information. This information may also be used to communicate, interact, and identify you and customize the content, products, and services that are offered to you. Registration is also used to verify your authority to enter into and use our Services and comply with legal requirements.

#### Other Uses of Personal Information:

Core & Main uses personal information, including information provided to us from our Service Providers, to continually assess and improve the products and services we offer. We may also inform your company about products and services, sales and special offers that might benefit your business. When you register online or participate in a survey, you will have the opportunity to sign up for emails about our products, services, sales and special offers. We may also send you email, faxes, mail or call your business with information about our product and service offerings if you have provided us with your business's name and address, email address, fax or phone numbers.

#### Your Suggestions:

We use your company's feedback, suggestions, survey information and comments solely to monitor and improve the ways we serve you.

We may also send you mail or call your business with information about our product and service offerings if you have provided us with your business's name and address or phone numbers.

Core & Main may also collect certain non-identifying information, or aggregate information, such as anonymous demographic information including zip codes, dates of birth, customer preferences, information about customer computer hardware and software, as well as information about the links and pages that users access within Sites. Certain non-identifying information may be considered personally identifiable information if combined with other information which may enable you to be identified (such as a zip code with a street address); however, the same information when taken alone or combined with other non-identifying information, will be considered non-identifying information.

### **DISCLOSURE OF PERSONAL INFORMATION**

Core & Main will not trade, rent or sell your personal information to third parties, except as otherwise set forth herein.

We may share or disclose your personal data as follows:

- To affiliated and unaffiliated service providers for the sole purpose of enabling them to provide services to us in connection with providing our services to you;
- Based on a good faith belief that such disclosure is necessary to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving

potential threats to the safety of any person, violation of our policy, as evidence in litigation in which we are involved, or to otherwise protect the rights or safety of any person or entity;

- Based on a good-faith belief that disclosure is necessary to respond to judicial process, valid government inquiry, or is otherwise required by law;
- If we are acquired by or merged with another entity, if all or part of our assets are acquired, or in response to a bankruptcy proceeding, we may transfer your information to the acquiring entity;
- When posted by you or an authorized third-party, to our wikis, forums, blogs, message boards, chat rooms and other social networking environments or Sites;
- We also may share aggregate or non-personally identifiable data about users with third parties for marketing, advertising, research, analytics or similar purposes; and
- To other third parties for purposes where you have allowed or consented to disclosure.

Core & Main is not limited in our use of aggregate information that does not permit direct association with any specific individual, such as the number of users of our services, the geographic distribution of our users, the amount of information located or removed, etc. For example, Core & Main may use aggregate information concerning which links and pages users access within the Sites for many reasons including to determine which products and services are the most popular. This data may be used to deliver customized content and advertising to customers whose behavior indicates that they are interested in a particular subject area.

## **SPECIAL NOTICE FOR CALIFORNIA RESIDENTS**

In compliance with California law, we provide California residents with certain information and access upon request (“Consumer Request”). This Notice outlines how California residents can request the information and what you can receive.

If you would like to submit a Consumer Request, you can contact Core & Main at [compliance@coreandmain.com](mailto:compliance@coreandmain.com). You can also call Core & Main, toll-free, at 1-800-492-6909. If you choose to submit a Consumer Request you must provide us with enough information to identify you and enough specificity on the requested data. Core & Main will only use the information it receives to respond to your request. Core & Main will not be able to disclose information if it cannot verify that the person making the Consumer Request is the person about whom we collected information, or someone authorized to act on such person’s behalf.

“Personal information” means information that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household. “Personal information” does not include publicly available information.

- 1. Request to Access.** You may submit a Consumer Request to obtain a copy of or access to the personal information that Core & Main has collected on you.

- 2. Request to Know.** You may submit a Consumer Request to receive information about Core & Main's data collection practices. You may request information on the categories of personal information (as defined by California law) Core & Main has collected about you; the categories of data collection sources; Core & Main's business or commercial purpose for collecting or selling personal information; the categories of third parties with whom Core & Main shares personal information, if any; and the specific pieces of personal information we have collected about you.

Please note that the categories of personal information and sources will not exceed what is contained in this Notice. Additionally, Core & Main is not required to retain any information about you if it is only used for a one-time transaction and would not be maintained in the ordinary course of business. Core & Main is also not required to reidentify personal information if it is not stored in that manner already, nor is it required to provide the personal information to you more than twice in a twelve-month period.

- 3. Request to Delete.** You may request that Core & Main delete your personal information. Subject to certain exceptions set out below we will, on receipt of a verifiable Consumer Request, delete your personal information from our records and direct any service providers to do the same.

Please note that we may not delete your personal information if it is necessary to:

- complete the transaction for which the personal information was collected;
- provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
- detect security incidents, protect against malicious, deceptive activity, and take all necessary and appropriate steps to mitigate current and future risk;
- debug and repair internal information technology as necessary;
- undertake internal research for technological development and demonstration;
- exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
- comply with the California Electronic Communications Privacy Act;
- engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent;

- enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;
- comply with an existing legal obligation; or
- otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

Core & Main may not, and will not, treat you differently because of your Consumer Request activity. As a result of your Consumer Request activity, we may not and will not deny goods or services to you; charge different rates for goods or services; provide a different level quality of goods or services; or suggest any of the preceding will occur. However, we can and may charge you a different rate, or provide a different level of quality, if the difference is reasonably related to the value provided by your personal information.

### **SPECIAL NOTICE FOR NEVADA RESIDENTS**

Core & Main does not sell, rent, or lease your personally identifiable information to third parties. However, if you are a resident of Nevada and would like to submit a request not to sell your personally identifiable information, you may do so by emailing us at [compliance@coreandmain.com](mailto:compliance@coreandmain.com) or calling us at 1-800-492-6909.

### **USE OF COOKIES AND SIMILAR TECHNOLOGY**

#### **Cookies:**

Our Sites use cookies to improve the overall function and efficiency of our Sites. We utilize Google Analytics, and for more information on how Google Analytics collects and processes data, please visit [www.google.com/policies/privacy/partners/](http://www.google.com/policies/privacy/partners/).

A cookie is a tiny element of data that our Sites and our third party technology providers can send to your browser, which may then be stored on your hard drive so we can recognize you when you return. All pages on our Sites where you are prompted to log in or that are customizable require that you accept cookies. If you have registered with our Sites, these cookies (1) may let us know who you are, (2) are necessary to access your account information (stored on our computers) in order to deliver products and personalized services, and (3) will provide us and our Service Providers with information that we will use to personalize our Sites in accordance with your preferences.

Cookies are also required to optimize your shopping experience in that they allow you to add multiple items to your shopping basket before checking out and help us to recommend relevant products to you.

You can control what cookies your Web browser accepts through your browser settings. You may set your Web browser to accept all cookies, limit the cookies your browser accepts, or notify you when you receive a cookie. However, please note that some aspects of our Sites may not function properly, which could impact your experience, should you decide not to

accept cookies from our Sites.

#### Web Beacons:

Our Sites may also use a technology called “web beacons.” These may also be referred to as “tags,” “Clear GIFs,” or “tracking pixels.” Web beacons are tiny, unobtrusive graphics embedded on a web page that signal a user has accessed content. This technology allows us and our third-party technology providers to understand which pages you visit on our Sites. These web beacons do not collect any business or personally identifiable information, and are used to help us optimize and tailor our Sites for you and other future website visitors.

#### SECURITY MEASURES ON OUR SITES

If you choose to provide us with your personal information, you understand that we are transferring it to Core & Main’s locations and systems in the United States or to the locations and systems of Core & Main’s service providers around the world. Core & Main has safeguards and security controls in place to protect your personal information. This includes appropriate technical and organizational measures to protect the personal information (i) from accidental or unlawful destruction, and (ii) loss, alteration, unauthorized disclosure of, or access to the data. Core & Main obtains written assurances from any third-party data processors given access to your data so as to require them to adopt standards that ensure an equivalent level of protection for data as that adopted by Core & Main. Please be advised, however, that while we take reasonable security measures to protect your personal information, such measures cannot be guaranteed to be secure. Core & Main cannot promise or guarantee that hackers, cybercriminals, or other unauthorized third parties will not be able to defeat our security, and improperly collect, access, steal, or modify your personal information.

The security of your Core & Main website account relies on your protection of your user profile information. You are responsible for maintaining the security of your user profile information, including your password and for all activities that occur under your account. You may not share your password with anyone. We will never ask you to send your password or other sensitive information to us in an email, though we may ask you to enter this type of information on a Core & Main Site. Any email or other communication purporting to be from one of our websites requesting your password or asking you to provide sensitive account information via email, should be treated as unauthorized and suspicious and should be reported to us immediately by using the “Contact Us” feature of our website. If you believe someone else has obtained access to your password, please change it immediately by logging in to your account and report it immediately by using the “Contact Us” feature of our website. emailing

#### Do Not Track:

At this time, we do not respond to browser “do not track” or “DNT” signals.

#### How to Contact Us:

We want to assure you that Core & Main is dedicated to protecting the confidentiality and

security of your personal information. Please feel free to contact us at any time if you have any questions or comments about this Privacy Notice.

You can contact us or otherwise communicate your privacy concerns by:

- Calling us at (314) 432-4700
- E-mailing us at [compliance@coreandmain.com](mailto:compliance@coreandmain.com)
- Accessing your registration information on our Sites
- Writing us at Core & Main LP, 1830 Craig Park Court, St. Louis, MO 63146